



Attention:

PNC Bank has Acquired BBVA USA. As of October 12th, 2021 all BBVA USA accounts will be converted to PNC Bank accounts. If your direct deposit account on file with ELM is a BBVA USA account, we will need to update this account information to your new PNC Bank account prior to October 12th to avoid any direct deposit interruptions. You can view your ELM direct deposit information on our Employee Portal by going to the **Pay** tab and selecting **Direct Deposit**.

PNC Bank started sending welcome packets to BBVA USA account holders in early September that contain your new PNC Bank account number. If you have not received this please contact your bank and get your new account number and give it to your employer so you do not experience any direct deposit interruptions.

If you need to contact BBVA USA, their number is **844-228-2872**.

More information about the transition from BBVA USA to PNC Bank can be viewed on their websites.